

Excellence in Service Delivery Award

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Chartered Accountants

Limit: 500 words and no more than 2 pages of supporting information.

Recognising a business that shows consistent dedication to superlative service and demonstrates its commitment through its service policy, staff training and/or other service related strategies.

Category Specific

- Describe the area of your organisations service delivery.
- Describe how your organisation, shows dedication to company-wide philosophy, culture and commitment to the customer.
- Describe the development of your service policy and what training is given to your staff to achieve a high standard of service.
- Describe how you measure your quality of service quality, performance standards, and customer feedback.
- Describe how your commitment to service delivery contributes to business success.